

CURRICULUM-VITAE



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Amit Gram, Gumaniwala
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Uttarakhand
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DR. SHAILESH CHAMOLA

Career Objective:

Eager to contribute to the consolidation and growth of the organization by assuming more Challenging responsibilities in the Educational sector.

Professional Qualification :

- **Ph.D (Management)** February 2021 from Uttarakhand Technical University Dehradun
- **Masters in Business Administration** (Human Resource & Marketing) from Uttarakhand Technical University Dehradun. in 2012 with first division.
- **Bachelor in Hotel Management & Catering Technology** from Center for Mountain & Tourism and Hospitality Studies, H.N.B. Garhwal **Central University**, Srinagar (Garhwal), Uttarakhand in 2006-2010. with first division.

Certification:

- Elite Certification in **Service Marketing** from IIT Kharagpur.

Educational Qualification:

- Intermediate from C.B.S.E. Board with first division
- High School from C.B.S.E Board with second division

Research Publications

- Kumar, R., Khanna, R et al (2023) **Artificial Intelligence Role In input Tax Credit Reconciliation** IEEE 3rd International Conference on Pervasive computing and Social Networking (ICPCSN) Scopus Index
- Chamola, S., Kumar, A & Negi, Y. (2020) "**Relationship between Service Quality, Customer Satisfaction and Loyalty: An Empirical Study of selected Hotels of Dehradun, Uttarakhand**" published in *Journal of Critical Reviews* (Scopus Index Journal) ISSN- 2394-5125.VOL 7, Issue 03, 2020
- Chamola, S., Kumar, A (2017) "**Relationship Management And Its Impact On Customer Satisfaction In Hotel Industry**" published in *Uttaranchal Business Review* Vol-7 Issue 1 Page No.121 ISSN 2277-1816 (UGC Approved)
- Balodhi. A., Chamola, S (2019) "**Interpersonal Relationship and its impact on Managing an organizational conflict: A study on selected Universities of Dehradun**" Published in *International Journal of social Science and Economic Research* Vol-4 Article 298 (UGC approved)

Work Experience:

- Currently working as Assistant Professor in IBS Dehradun, ICFAI University, Since 13 January 2025 to till now

Subject Taking/ Taught

- Currently teaching Employment Law of MBA-IV Semester, October 2025 to till now
 - Currently teaching Human Resource Management of B.Com(Hons)-III Semester, August 2025 to till now
 - Currently teaching Business Law B.Com (Hons) I Sem September 2025 to till now
 - Personal Effectiveness Management of MBA-1 Semester, May 2025 to September 2025
 - Human Resource Management of BBA-LLB-IV Semester, January 2025 to 30 May 2025
 - Corporate Law B.Com (Hons) II Sem January 2025 to 30 May 2025
- Worked as Assistant Professor in Uttaranchal Institute of Management, Uttaranchal University, Since 18 January 2015 to 4 January 2025

Subject Taught

- Business Communication of BBA-I Semester/ MBA I Semester, 1 August 2023 to December 2024
 - Industrial Relations and Labour Laws of MBA-III Semester, 5 August 2015 to all Odd Semester till December 2024)
 - Human Resource Management of BBA-II semester and MBA II Semester, February 2015 to all even semester till May 2024)
 - Industrial Relations BBA-V Semester, 5 August 2018 to to all odd Semester till December 2024)
 - Management Principles and Application B.com (Hons)-I Semester, 5 August 2021 to 30 November 2021 and 2 August 2022 to 30 November 2022
 - Human Resource Management of B.com (Hons) III semester, 5 August 2015 to all odd Semester till December 2020)
 - Organization Behaviour of BBA-V Semester, 5 August 2015 to all odd Semester till December 2017)
 - Organizational Change and Development of BBA-III Semester, 5 August 2015 to all odd Semester till December 2017)
 - Social Security and labour welfare of BBA-VI Semester, February 2015 to 30 May 2015
- Worked as Asst. Professor (Faculty of Management) in Himgiri Zee University Dehradun since Aug 2013 to 18 Jan, 2015

Subject Taught

- Principles and Practices of Management of BBA-I and MBA-I Semester 16 August 2013 to 30 December 2013 (in all Odd Semester till December 2014)
- Human Resource Management of BBA-II and MBA-II semester 05 February 2014 to 30 May 2014
- Marketing of Services for BHM -IV Semester 05 February 2014 to 30 May 2014
- Front Office Management for BHM 1Semester 16 August 2013 to 30 December 2013 (in all Odd Semester till December 2014)

- Worked as Asst. Professor (Faculty of Management) in Guru Nanak Group of Institution Roorkee (affiliated college of Uttarakhand Technical University Dehradun) since September 2012 to May 2013.

Subject Taught

- Human Resource Management BBA-II and MBA -II Semester, 16 January 2013 to 29 May 2013
- Human Resource Planning and Development MBA-IV semester, 16 January 2013 to 29 May 2013
- Principles and Practices of Management of BBA-I and MBA -I Semester, 12 September 2012 to 20 December 2012
- Front office Management BHM - I Semester, 12 September 2012 to 20 December 2012

Seminar ,Work shop, Conferences :

- Attended as Organizing Committee Member International Conference On Industry 5.0: Innovation and adoption For sustainability International Conference on Industry 5.0: Innovation and Adoption for Sustainability (ICIIS-2024) organized by Uttaranchal Institute of Management, Uttaranchal University from 4 & 5 April 2024.
- Presented research paper "***Relationship between Service Quality, Customer Satisfaction and Loyalty: An Empirical Study of selected Hotels in Uttarakhand*** " in international conference on industry 4.0: impact of technology on Business Environment on 6 January 2020 at Delhi Institute of Advanced Studies Rohani ,Delhi
- Attended International Conference on "Information and Technology and management for the Sustainable Development (ICITMSD) Organized by Uttaranchal Institute of Management Uttaranchal University 9&10 August 2019.
- Attended Seminar on ***Good and services Tax*** Organized by the Department of Management and Business Studies, Uttaranchal Institute of Management Uttaranchal University November. 2017
- Attended International workshop on ***Sustainable Entrepreneurship Development in Tourism and Hospitality Sector in Himalayan States*** April 28 to 30th 2017 organized by Center for Mountain Tourism and Hospitality Studies (H.N. Bahaguna Garhwal Central University, Uttarakhand and Ministry of Tourism Govt. of India.
- Presented research paper in ***e-CRM practices and their impact on Hotel Operations and Performance*** –on **6th India International Hotel, Travel & Tourism** Research Conference & **7th Indian Hospitality Congress Annual Conference** -10th to12th February, 2016 at Banarsi Das Chandiwal Institute of Hotel Management and Catering Technology Chandiwal Estate Kalkaji New Delhi.
- Presented research paper in ***“Integrating Customer Relationship Management Strategies in E-Commerce on International Conference January , 2016*** at Doon Business School Dehradun,Uttarakhand
- Attended an **International Conference** on ***“4th India International Hotel, Travel & Tourism Research”*** on February 14, 2014 at Banarsi Das Chandiwal Institute of Hotel Management and Catering Technology Chandiwal Estate Kalkaji New Delhi.
- Attended an **International Conference** on ***“ Food, Culture and Tourism ”*** on October 11-12, 2013 at **Dev Sanskriti Vishwavidyalaya , Haridwar.**

- Presented research paper in the topic ***Indian culture Tourism: An Appraisal*** on 4th Indian Hospitality Congress-International Conference in Dev Sanskrit University Haridwar in 2012.
- Participate in Indian International Hotel, Travel & Tourism Research Conference in Banarasidas Chandiwalla Institute of Management and Catering Technology. (***Technology Trends and Innovations***)2012.

Faculty Development Program

- Attended Two-Day Faculty Development Program on “Crafting and Executing Research for High-Impact Journal Publications: A Hands-On Workshop”, organized by: ICFAI Business School, The ICFAI University, Dehradun, on June 16–17, 2025
- Attended Two-Day Faculty Development Programme (FDP) on “Integrating Technology in Business Education”, scheduled for April 30 and May 1, 2025, at IBS, ICFAI University Dehradun
- Attended One-week International Faculty Development Program on UN Sustainable Development Goals (SDGs) for management education from 27 January to 01 February, 2024. organized by Uttaranchal Institute of Management, Uttaranchal University
- Attended One-week International Faculty Development Program on “Data Analysis through Advance Excel, Power BI and Artificial Intelligence” 27th June to 3rd July 2023. organized by Uttaranchal Institute of Management, Uttaranchal University
- Attended Faculty development program on "***Research Methodology Using Google Analytics & SPSS***" Organized by Department of Management and Business Studies, Uttaranchal Institute of Management Uttaranchal University 12 to 22 July 2022
- Attended Faculty development program on "***Teaching pedagogy and Recent Trends in effective Teaching Learning Process***" Organized by Department of Management and Business Studies, Uttaranchal Institute of Management Uttaranchal University 17 to 23 May 2022
- Attended Faculty development program on '***Communication and personality Development***' for faculty and research scholar organized by Sher-e-Kashmir University of Agricultural Sciences and Technology. from 29 to 5th October 2020
- Attended ten days Faculty Development program on '***Data Analysis Techniques using SPSS***' Organized by the Department of Management and Business Studies, Uttaranchal Institute of Management Uttaranchal University 22 to 31 July 2019
- Attended seven days Faculty Development program on Innovative '***Techniques and Magnitude Of Teaching Methodology in Higher Education***' Organized by Uttaranchal University 16 to 22 July 2018
- Attended Five days Faculty Development program on ***Research Methodology and Analysis using SPSS*** Organized by the Department of Management and Business Studies, Uttaranchal Institute of Management Uttaranchal University 27 to 31 July 2017

Achievements:

- Program coordinator of BBA and B.com(Hons) at Uttaranchal Institute of Management since 2022
- Member Board of Studies for Masters of Business Administration in 2023 of Uttaranchal Institute of Management
- Appointed as an expert for external paper Moderation from University of Engineering & Technology Roorkee 5 June 2022
- Designed HR analytics Course for MBA (Human Resource Management) at Uttaranchal University

- Hold the responsibility of NAAC Criteria II Coordinator at Uttarakhand Institute of Management Uttarakhand University since 2017 to 2021. During this period the main role was compilation of all the student and faculty data along with their experience, allocation of seat (Intake) with respect to filled seats in various programs, documentation of teaching learning pedagogy used for students experiential learning, teaching learning outcome along with attainment of program, course outcome and student mentoring program was the key components of the criteria taken care meticulously.
- Head Human Resource Club (Vyabhar) and Grievance Committee in Uttarakhand Institute Of Management.
- External evaluator of summer training report and viva-voice of Bachelor of Business Administration for H.N.B. Garhwal **Central University**, Srinagar (Garhwal), Uttarakhand.
- External Paper setter of Bachelor of Business Administration for H.N.B. Garhwal **Central University**, Srinagar (Garhwal), Uttarakhand .

Personal Attributes:

- Optimistic, Sense of Responsibility, Trustworthy.

Technical Skills

- Operating System Windows 07, 10
- Packages Ms-office (Word, Excel, Access, Power Point)
- Research Packages SPSS, MS Excel , RStudio

Personal Details:

Date of Birth	:	9 th December, 1986
Father's Name	:	Shri Devi Prasad
Sex	:	Male
Religion	:	Hindu,
Language Known	:	Hindi, English, Basic French
Hobbies	:	Singing & Listening Classical Songs

Reference: Ex-Pro-Vice Chancellor/ Dean

Dr. S.C Bagri

Department of Management

H.N.B Garhwal Central University, Shrinagar, Uttarakhand

Place: Dehradun

Date: 15/10/2025

Dr. Shailesh Chamola