

GRIEVANCE REDRESSAL PROCEDURE

To ensure speedy redressal of grievances, you are advised to address all your grievances as under.

ILS- subodh.uniyal@iudehradun.edu.in

ITS- dr.mandal@iudehradun.edu.in

IBS- academics.ibs@iudehradun.edu.in

IEdS- atulya.verma@iudehradun.edu.in

Time Schedule

- Within 24 Hours-The grievance committee shall acknowledge your query.
- Within 72 Hours- Reply to your grievance. Additional information maybe sought. You are to reply immediately to the request for any information sought.
- Within 7 days - Resolution of grievance.

If You are not satisfied with the resolution

you are advised to raise the issue with the Registrar. You will be given a response within 72 hours. However please note

DO NOT ADD REGISTRAR AS CC ADDRESSEE TILL DISSATISFIED WITH THE THE RESOLUTION THROUGH THE INITIAL STEP

If not satisfied with the resolution you may address to the Vice Chancellor office.

Please note

ANONYMOUS/ PSEUDO ANONYMOUS GRIEVANCES WOULD NOT BE ENTERTAINED .

- ONLY INDIVIDUAL CASES MENTIONING YOUR ID , NAME, BATCH WOULD BE ENTERTAINED.

As a first step, you are advised to approach concerned person for resolution, such as academic coordinators, exam department, accounts section, disciplinary committee. The emails are as under

Academic coordinators

ILS - academics.fo1@iudehradun.edu.in
ITS - sanjeev.kumar@iudehradun.edu.in
IBS - dramitjoshi@iudehradun.edu.in
IEdS – academics.foe@iudehradun.edu.in

Centralized examination cell

ILS – deputy.coe@iudehradun.edu.in
ITS – exams.fst@iudehradun.edu.in
IBS – exams.ibs@iudehradun.edu.in
IEdS – exams.ieds@iudehradun.edu.in

Accounts

ILS – law.office@iudehradun.edu.in
Others - accounts@iudehradun.edu.in

Discipline Committee

ILS - suneel.kumar@iudehradun.edu.in, mrigankshi.wilson@iudehradun.edu.in
ITS - dr.mandal@iudehradun.edu.in
IBS - dramitjoshi@iudehradun.edu.in
IEdS - atulya.verma@iudehradun.edu.in

Library

Central- librarian@iudehradun.edu.in
Law - librarian.law@iudehradun.edu.in

Student Section- For migration, certificates, marksheets etc.
ss@iudehradun.edu.in

Registrar - registrar@iudehradun.edu.in

VC - vc@iudehradun.edu.in

This is expected to resolve the irritants and provide you with resolution . Please follow the steps for a speedy redressal